

Chelsea Community Senior Services (C2S2) F.A.Q.



1. What is C2S2?

The Chelsea Community Senior Services (C2S2) program provides local seniors access to needed services by volunteers or through referrals to screened service providers. It is a single source of support for seniors, helping them locate the resources they need and assisting in keeping seniors connected to their community. The mission of C2S2 is to encourage “aging in community” by having a network of volunteers who are neighbors helping neighbors with needed resources and services allowing seniors to remain independent and in their own homes.

2. What types of services does C2S2 offer?

Examples of services provided by volunteers are transportation, friendly visits, calls to isolated seniors, light home maintenance, errand running, and light yard work. Seniors will also have access to information and referrals to local resources such as the WAVE.

When appropriate, seniors can also get referrals to local businesses who have completed an application and who will offer a discount or added benefit. C2S2 does not compete with existing businesses or agencies. We work closely with community partners to create a network of essential resources for local seniors, all accessible with a call to the C2S2 program.

3. What other services are available?

Seniors can receive assistance navigating the senior system. In addition, seniors can receive assistance with online applications through MI Bridges for food assistance, Medicaid, and State Emergency Relief.

The senior center offers services such as mending/alterations and technology assistance for computers and phones. The senior center also runs the Meals on Wheels program and the Congregate Lunch program.

4. Who is C2S2?

The Chelsea Senior Center worked with Silver Maples of Chelsea and other community partners to create this program. C2S2 is run by trained staff (knowledgeable about local resources) who have experience in managing programs, coordinating volunteers, and who is knowledgeable about local resources.

5. How is C2S2 funded?

Funding for this program is possible through generous grants from the Chelsea Area Wellness Foundation and the Chelsea Community Foundation, along with suggested contributions from participants.

6. What are the costs associated with C2S2?

There is no annual membership fee to participate in this program. Participants will be asked to make a suggested contribution for services and referrals to sustain the program. Participants can also hire screened service providers who are listed in the C2S2 database. These vendors have completed an application and have agreed to provide a discount or special benefit to participants.

7. Who is eligible to participate in the C2S2 program?

Eligible participants will be seniors aged 60+ who reside within the Chelsea School District. Seniors who receive C2S2 services are also encouraged to volunteer to support the program. People of all ages are welcome to volunteer with this program.

8. What is required to volunteer with the C2S2 program?

C2S2 is sustained by volunteers of all ages. Volunteers can be members of groups such as the Boy and Girl Scouts, high school clubs, social service agencies, and local churches. Seniors are encouraged to volunteer and may be both a participant and a volunteer.

Volunteers are contacted on an as-needed basis and there is no specific time commitment.

C2S2 offers volunteers a wide range of volunteer opportunities, such as driving a senior to the Chelsea Senior Center, running an errand, changing a light bulb, or visiting. A volunteer may be required to have a background check for some services.

The Chelsea Senior Center also offers a variety of volunteer opportunities, including Meals on Wheels, the Intergenerational Garden, and helping in the office, with activities, or with the C2S2 program. Let us know your interests and we will match you up with a meaningful volunteer opportunity.

9. How can I contact C2S2 to request services?

Individuals can call 734-475-9242, email Mackenzie at mpfeiffer@chelseaseniors.org, or stop by the Chelsea Senior Center to ask questions about the program, to volunteer, or to obtain a vendor application. Requests will be followed up by a trained social worker, and may take 24 hours or up to 5 business days to complete depending on the complexity of the request.

10. Where can I find the volunteer and service provider forms?

The forms are available on the website www.chelseaseniors.org or by emailing Mackenzie at mpfeiffer@chelseaseniors.org. If you do not have access to a computer, call 734-475-9242 or stop by the Senior Center office Monday-Friday from 9 a.m. – 3 p.m. We are located on the Washington Street Education Center campus at 512 Washington Street, Chelsea, MI (old high school).